

## Kelly Services Receives Largest ISO 9001:2000 Certification for Quality Management System

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## Company receives the largest certification ever awarded by DNV with more than 1,200 U.S. branch locations

TROY, Mich., May 4 -- Kelly Services, Inc., a global staffing solutions provider, today announced it has more than 1,200 United States branches certified to the requirements of ISO 9001:2000 through DNV Certification (Det Norske Veritas). DNV has issued over 50,000 certificates in more than 30 countries.

(Logo: http://www.newscom.com/cgi-bin/prnh/19991208/KELLYLOGO)

"Kelly Services' successful completion of our rigorous certification process is an outstanding achievement," said Yehuda Dror, DNV Certification Americas General Manager. "It is a privilege to add Kelly Services to our list of certified clients. Kelly's certification is the largest number of sites of a single company that DNV has certified worldwide."

"In keeping with our commitment to provide the highest quality service through continual process improvement, we are honored to receive this important recognition of our U.S. Commercial business segment," said Carl Camden, president and chief operating officer. "Our quality process ensures our customers will receive consistent, quality service that positively impacts their bottom line."

The Kelly Quality Management System (KQMS), which has been in place for 10 years, incorporates ISO 9001:2000 standard requirements and the U.S. Department of Commerce Baldrige National Quality Award Criteria.

The ISO 9001:2000 standard is designed to look at all of the important processes affecting quality, and to provide a universal baseline for quality management, which can be used by companies around the world.

## About Kelly Services

Kelly Services, Inc. (Nasdaq: KELYA, KELYB) is a Fortune 500 company headquartered in Troy, Mich., offering staffing solutions that include temporary staffing services, staff leasing, outsourcing, vendor on-site and full-time placement. Kelly owns and operates nearly 2,600 offices in 27 countries. Kelly provides employment to more than 700,000 employees annually, with skills including office services, accounting, engineering, information technology, law, science, marketing, light industrial, education, health care and home care. Revenue in 2004 was \$4.98 billion. Visit http://www.kellyservices.com.

## About DNV Certification

DNV Certification is part of Det Norske Veritas, a major international foundation established in 1864 with the objective of "safeguarding life, property and the environment." DNV Certification is the leading accredited third party registrar providing ISO 9001:2000, QS-9000 and ISO 14001 and one of the few registrars recognized to provide ISO/TS 16949. In addition, they offer TL 9000, OHSAS 18001, AS9000 standards and CE Mark registrations. DNV provides a professional customer focused partnership approach to certification. DNV Certification Americas is headquartered in Houston, Texas, with five district offices throughout the U.S. that include the Northeast, Southeast, Southwest, Western, and Midwest regions and offices in Mexico and Canada.

SOURCE Kelly Services, Inc.

CONTACT: Renee Walker of Kelly Services, Inc., +1-248-244-5362