



July 18, 2014

Kelly Services, Inc. Awarded Certification From The Joint Commission

TROY, MI -- (Marketwired) -- 07/18/14 -- [Kelly Services, Inc.](#) (NASDAQ: KELYA) (NASDAQ: KELYB) today announced its recertification as a Health Care Staffing Services firm from The Joint Commission. Certification is a Gold Seal of Approval® from The Joint Commission and demonstrates the company's commitment to healthcare quality improvement and patient safety.

Kelly®, a leading provider of workforce solutions to the healthcare industry, underwent an on-site review of its compliance with national requirements that assess how staffing firms determine the qualifications and competency of their staff, how they place their staff, and how they monitor their staff's performance.

"Healthcare organizations that contract with Kelly Services® can look to Joint Commission certification as an assurance that Kelly Services demonstrates a commitment to providing and continuously improving quality services," says Michele Sacco, M.S., executive director, Health Care Staffing Services Certification, The Joint Commission.

The Joint Commission's certification program, launched in October 2004, offers an independent, comprehensive evaluation of a staffing firm's abilities to provide competent staffing services.

"Certification by The Joint Commission has enabled us to foster a culture of excellence and in turn provide high-quality staff to our customers and their patients," says Grace Paranzino, chief clinical officer, Kelly Services Healthcare Product Group. "Kelly Services is committed to aligning standardized processes that will promote safety and efficiencies for our staff and customers. We are pleased to receive the Joint Commission's Gold Seal of Approval®."

Founded in 1951, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. The Joint Commission evaluates and accredits more than 20,000 health care organizations and programs in the United States, including more than 10,600 hospitals and home care organizations, and more than 6,600 other health care organizations that provide long term care, behavioral health care, laboratory and ambulatory care services. The Joint Commission also certifies more than 2,400 disease-specific care programs such as stroke, heart failure, joint replacement and stroke rehabilitation, and 400 health care staffing services. An independent, not-for-profit organization, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. Learn more about The Joint Commission at www.jointcommission.org.

About Kelly Services®

Kelly Services, Inc. is a leader in providing workforce solutions. Kelly offers a comprehensive array of outsourcing and consulting services as well as world-class staffing on a temporary, temporary-to-hire, and direct-hire basis. Serving clients around the globe, Kelly provides employment to more than 540,000 employees annually. Revenue in 2013 was \$5.4 billion. Visit www.kellyservices.com and connect with us on [Facebook](#), [LinkedIn](#), and [Twitter](#). Download [The Talent Project](#), a free iPad app by Kelly Services.

Our healthcare specialty is a leading provider of comprehensive health care staffing needs to all facilities, companies, and organizations involved in servicing the health care community. Kelly places professionals across all levels of health care in multiple disciplines, including medical laboratory, medical device, pharmacy and pharmacology, nursing, MRI/CT and X-ray technicians, allied health, behavioral health, healthcare billing/coding, utilization, case management, occupational health, special education, and physical therapy. For more information, visit kellyservices.us/healthcare.

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