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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-Q
[X] QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 28, 1997
OR
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Commission File Number 0-1088

KELLY SERVICES, INC.
(Exact name of Registrant as specified in its charter)

DELAWARE
(State or other jurisdiction
of incorporation or organization)

38-1510762
(I.R.S. Employer Identification No.)

999 WEST BIG BEAVER ROAD, TROY, MICHIGAN 48084
(Address of principal executive offices)
(Zip Code)
(248) 362-4444
(Registrant's telephone number, including area code)
No Change
(Former name, former address and former fiscal year,
if changed since last report.) if changed since last report.)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes $X$ No At October 31, 1997, $34,587,665$ shares of Class $A$ and $3,573,052$ shares of Class B common stock of the Registrant were outstanding.

KELLY SERVICES, INC. AND SUBSIDIARIES
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KELLY SERVICES, INC. AND SUBSIDIARIES
STATEMENTS OF EARNINGS
(UNAUDITED)
(In thousands of dollars except per share items)

|  | 13 Weeks Ended |  | 39 Weeks Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Sept. 28, 1997 | Sept. 29, 1996 | Sept. 28, 1997 | Sept. 29, 1996 |
| Sales of services | \$1, 001, 209 | \$873, 242 | \$2,841, 781 | \$2,411,435 |
| Cost of services | 824,820 | 711,950 | 2,338,946 | 1,960, 202 |
| Gross profit | 176,389 | 161,292 | 502,835 | 451, 233 |
| Selling, general and administrative expenses | 136,464 | 125,101 | 406, 319 | 366,181 |
| Earnings from operations | 39,925 | 36,191 | 96,516 | 85,052 |
| Interest income, net | 62 | 129 | 552 | 1,899 |
| Earnings before income taxes | 39,987 | 36,320 | 97,068 | 86,951 |
| Income taxes: |  |  |  |  |
| Federal | 13,440 | 11,830 | 32,670 | 27,885 |
| State and other | 2,960 | 3,060 | 7,140 | 7,285 |
| Total income taxes | 16,400 | 14,890 | 39,810 | 35,170 |
| Net earnings | \$ 23,587 | \$ 21,430 | \$ 57, 258 | \$ 51,781 |
| Earnings per share | \$. 62 | \$. 56 | \$1.50 | \$1.36 |
| Dividends per share | \$. 22 | \$. 21 | \$. 65 | \$. 62 |
| Average shares outstanding (thousands) | 38,101 | 38,057 | 38,080 | 38,038 |

KELLY SERVICES, INC. AND SUBSIDIARIES
BALANCE SHEETS AS OF SEPTEMBER 28, 1997 AND DECEMBER 29, 1996
(UNAUDITED)
(In thousands of dollars)

| ASSETS | 1997 | 1996 |
| :---: | :---: | :---: |
| - ------ | -------- |  |
| CURRENT ASSETS: |  |  |
| Cash and equivalents | \$ 82,316 | \$ 33,408 |
| Short-term investments | 51,771 | 28, 035 |
| Accounts receivable, less |  |  |
| \$8,320, respectively | 595,441 | 554, 025 |
| Prepaid expenses and other |  |  |
| current assets | 43,138 | 43,118 |
| Total current assets | 772,666 | 658,586 |
| PROPERTY AND EQUIPMENT: |  |  |
| Land and buildings | 44,339 | 43,748 |
| Equipment, furniture and |  |  |
| leasehold improvements | 140,178 | 118,737 |
| Accumulated depreciation | $(78,399)$ | $(64,763)$ |
| Total property and equipment | 106,118 | 97,722 |
| INTANGIBLES AND OTHER ASSETS | 79,925 | 82,571 |
| TOTAL ASSETS | \$958,709 | \$838, 879 |
| LIABILITIES \& STOCKHOLDERS' EQUITY |  |  |
| CURRENT LIABILITIES: |  |  |
| Short-term borrowings | \$ 46,400 | \$ 41, 616 |
| Accounts payable | 69,513 | 48,111 |
| Payroll and related taxes | 211,813 | 151,769 |
| Accrued insurance | 62,790 | 53,119 |
| Income and other taxes | 25,409 | 27,365 |
| Total current liabilities | 415, 925 | 321, 980 |
| STOCKHOLDERS' EQUITY: |  |  |
| Capital stock, \$1 par value | 40,116 | 40,116 |
| Treasury stock, 2,007 shares in 1997 and 2, 057 shares in 1996, respectively, at cost | $(6,222)$ | $(6,197)$ |
| Paid-in capital | 9,510 | 8,265 |
| Earnings invested in the business | 499,380 | 474,715 |
| Total stockholders' equity | 542,784 | 516,899 |
| TOTAL LIABILITIES \& |  |  |
| STOCKHOLDERS' EQUITY | \$958,709 | \$838, 879 |



39 Weeks Ended
Sept. 28, 1997 Sept. 29, 1996
--------------------------
Capital Stock
Class A common stock
Balance at beginning of pe
Conversions from Class B
Balance at end of period
Class B common stock
Balance at beginning of pe
Conversions to Class A
Balance at end of period
Treasury Stock
Balance at beginning of peri
Exercise of stock options
Restricted stock awards
Balance at end of period

Paid-in Capital
Balance at beginning of period
Exercise of stock options
Restricted stock awards
Balance at end of period
Earnings Invested in the Business
Balance at beginning of period
Net earnings
Cash dividends
Equity adjustment for foreign currency translation (cumulative charges of $\$ 7,533$ and $\$ 406$ in 1997 and 1996, respectively)

Balance at end of period

Stockholders' Equity at end of period


STATEMENTS OF CASH FLOWS
(UNAUDITED)
FOR THE 39 WEEKS ENDED SEPTEMBER 28, 1997 AND SEPTEMBER 29, 1996
(In thousands of dollars)

|  | 1997 |  | 1996 |  |
| :---: | :---: | :---: | :---: | :---: |
| Cash flows from operating activities: |  |  |  |  |
| Net earnings | \$ | 57,258 |  | 51,781 |
| Noncash adjustments: |  |  |  |  |
| Depreciation and amortization |  | 19,449 |  | 19,316 |
| Changes in certain working capital |  |  |  | 124, 373 ) |
| Net cash from operating activities |  | 120,570 |  | $(53,276)$ |
| Cash flows from investing activities: |  |  |  |  |
| Capital expenditures |  | $(26,633)$ |  | $(17,745)$ |
| Proceeds from sales and maturities of short-term investments |  | 361,406 |  | 835,485 |
| Purchases of short-term investments |  | 385,142) |  | 797, 172) |
| Increase in intangibles and other assets |  | $(2,543)$ |  | $(8,385)$ |
| Net cash from investing activities |  | $(52,912)$ |  | 12,183 |
| Cash flows from financing activities: |  |  |  |  |
| Increase in short-term borrowings |  | 4,784 |  | 20,321 |
| Dividend payments |  | $(24,754)$ |  | $(23,586)$ |
| Exercise of stock options and restricted stock awards |  | 1,220 |  | 1,150 |
| Net cash from financing activities |  | $(18,750)$ |  | $(2,115)$ |
|  |  | 48,908 |  | $(43,208)$ |
| Cash and equivalents at beginning |  |  |  | 52,811 |
| Cash and equivalents at end of period | \$ | 82,316 |  | 9,603 |

## MANAGEMENT'S DISCUSSION AND

ANALYSIS OF RESULTS OF OPERATIONS

AND FINANCIAL CONDITION

Results of Operations:
Third Quarter

Sales of services in the third quarter of 1997 were $\$ 1,001,209,000$, an increase of $15 \%$ from the same period in 1996. Sales growth was generally strong in both domestic and foreign operations.

Cost of services, consisting of payroll and related tax and benefit costs of employees assigned to customers, increased $16 \%$ in the third quarter as compared to the same period in 1996. Direct wage costs have increased from 1996 at a rate somewhat higher than the general inflation rate, due to strong worldwide demand for labor.

Gross profit of $\$ 176,389,000$ was $9.4 \%$ higher than the third quarter of 1996, and gross profit as a percentage of sales declined from $18.5 \%$ in 1996 to $17.6 \%$ in 1997. The growth of sales with our largest customers where contracts require special pricing and additional implementation costs and the upward pressure on wage costs noted above had the effect of reducing the consolidated gross profit rate.

Selling, general and administrative expenses were $\$ 136,464,000$ in the third quarter, an increase of $9.1 \%$ over the same period in 1996.
Expenses averaged $13.6 \%$ of sales compared to $14.3 \%$ in last year's third quarter. The rate of growth of these expenses in relationship to the sales increases reflects the Company's emphasis on expense control.

Earnings from operations of $\$ 39,925,000$ were $10.3 \%$ greater than the third quarter of 1996. Earnings before income taxes were $\$ 39,987,000$, an increase of $10.1 \%$, compared to pretax earnings of $\$ 36,320,000$ for the same period in 1996. The pretax margin was $4.0 \%$, a . 2 percentage point decrease from the third quarter of 1996. The decrease was primarily due to reduced gross profit, offset by lower expense ratios. Income taxes were $41.0 \%$ of pretax income in the third quarters of 1997 and 1996.

Net earnings were $\$ 23,587,000$ in the third quarter of 1997, an increase of $10.1 \%$ over the third quarter of 1996. Earnings per share were $\$ .62$ compared to $\$ .56$ in the same period last year. Statement of Financial Accounting Standards No. 128 ("SFAS 128"), "Earnings per Share," was issued in February 1997. Adoption of SFAS 128, effective for periods ending after December 15, 1997, is not expected to have a material effect on reported earnings per share.

Year-to-Date
Sales of services totaled $\$ 2,841,781,000$ during the first nine months of 1997, an increase of $18 \%$ over 1996. This increase reflects continued growth in the volume of both domestic and foreign sales.

Cost of services of $\$ 2,338,946,000$ was $19 \%$ higher than last year, reflecting domestic and international volume growth and increases in payroll costs due to strong demand for labor worldwide.

Gross profit increased $11.4 \%$ in 1997 due to increased sales, but at lower gross profit rates. The gross profit rate was $17.7 \%$ for the first nine months of 1997 compared to $18.7 \%$ for 1996 . This decline reflects growth with our very large customers, not only in the United States but in foreign markets as well.

Selling, general and administrative expenses of $\$ 406,319,000$ were $11.0 \%$ higher than last year. The spending rate was $14.3 \%$ of sales, .9 percentage point below last year's rate. Expenses continue to be closely monitored in both U.S. and overseas markets.

Earnings before taxes were \$97,068,000, an increase of 11.6\% over 1996. These earnings averaged a pretax margin of $3.4 \%$, or . 2 percentage point decrease from 1996. The decrease was due to lower gross profit, offset by lower expense ratios and lower net interest income. Income taxes were $41.0 \%$ of pretax earnings and were .6 percentage point higher than last year's income tax rate for the first nine months. Reduced tax-exempt income and earnings growth in our foreign operations where tax rates are higher account for this change.

Net earnings were $\$ 57,258,000$, or $10.6 \%$ higher than the first nine months of 1996. Earnings per share were $\$ 1.50$ compared to $\$ 1.36$ last year.

Financial Condition
Assets totaled \$958,709,000 at September 28, 1997, an increase of $14.3 \%$ over the $\$ 838,879,000$ at December 29, 1996. Working capital increased $\$ 20,135,000$ during the nine-month period. The current ratio was 1.9 at September 28, 1997, a decline of . 1 percentage point from December 29, 1996.

During the first nine months of 1997, cash flows from operating activities were $\$ 120,570,000$ compared to a decline of $\$ 53,276,000$ during the first nine months of 1996. In 1997, increased net earnings and increases in current liability balances, offset by moderate growth in accounts receivable, contributed to the increase in cash. In 1996, an increase in accounts receivable was a principal component in the decline in cash from operating activities. Capital expenditures during both 1997 and 1996 were principally for expanding and improving the worldwide branch network. In addition for 1997, capital expenditures included amounts for developing new information systems.

In 1998, the Company will begin implementation of a major information technology program which is expected to extend over the next five years. The program includes completing work on Millennium 2000, deploying a new worldwide telecommunications network, installing new hardware and software computer systems, and replacing the current branch automation system.

Any one of these initiatives would represent a serious commitment. In combination, they will require an investment of over $\$ 100$ million, of which \$15-20 million will be Millennium 2000 expense.

In the long term, the new technology should enhance the Company's productivity and growth. In the short term, however, these costs are expected to have some impact on earnings. It is estimated that earnings growth, which has been running at about 10 percent this year, could be held to 4-6 percent in each of the next two years. This further assumes the absence of an economic slowdown.

The quarterly dividend rate applicable to Class A and Class B shares outstanding was $\$ .22$ per share in the third quarter of 1997. This compares to a dividend rate of $\$ .21$ per share in the third quarter of 1996.

The Company's financial position continues to be strong. This strength will allow it to continue to aggressively pursue growth opportunities, while supporting current operations.

## Statements Relating to Future Events

Certain information in this report relating to future events is subject to risks and uncertainties, such as: competition, changing market and economic conditions, currency fluctuations, changes in laws and regulations, the Company's ability to effectively implement and manage its information technology programs and other factors discussed in this document. Actual results may differ materially from any projections contained herein.

Companies for which this report is filed are: Kelly Services, Inc. and its subsidiaries, Kelly Assisted Living Services, Inc., Kelly Properties, Inc., Kelly Professional and Technical Services, Inc., Kelly Services (Canada), Ltd., Les Services Kelly (Quebec) Inc., Societe Services Kelly, Kelly Professional Services (France), Inc., Kelly Services (UK), Ltd., Kelly Services (Ireland), Ltd., Kelly Services (Australia), Ltd., Kelly Services (New Zealand), Ltd., Kelly Services (Nederland), B.V., Kelly Services of Denmark, Inc., OK Personnel Service Holding SA, Kelly de Mexico, S.A. de C.V., Kelly Services Norge A.S., KSI Acquisition Corp., Kelly Staff Leasing, Inc., The Wallace Law Registry, Inc., Kelly Services France S.A., Bourse Du Travail Temporaire 2000, Kelly Formation S.A.R.L., Kelly Services Luxembourg S.A.R.L., Kelly Services Italia S.R.L., Kelly Services Iberia Holding Company, S.L., Kelly Services Empleo E.T.T., S.L., Kelly Services Seleccion y Formacion, S.L., Kelly Services CIS, Inc., Personnel Corps ZAO and Kelly Services (societa di fornitura di lavaro temporaneo) SpA.

The information furnished reflects all adjustments which are, in the opinion of management, necessary for a fair presentation of the results of operations for the period in this filing.

PART II. OTHER INFORMATION

Item 6. Exhibits and Reports on Form 8-K.
(a) See Index to Exhibits required by Item 601, Regulation S-K, set forth on page 12 of this filing.
(b) No reports on Form 8-K were filed during the quarter for which this report is filed.

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

KELLY SERVICES, INC.
Date: November 12, 1997
/s/ P. K. Geiger
P. K. Geiger

Senior Vice President and
Chief Financial Officer
(Principal Financial Officer and Principal Accounting Officer)

INDEX TO EXHIBITS REQUIRED BY ITEM 601, REGULATION S-K

Exhibit No.
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4
Rights of security holders are defined in Articles Fourth, Fifth, Seventh, Eighth, Ninth, Tenth, Eleventh, Twelfth, Thirteenth, Fourteenth and Fifteenth of the Certificate of Incorporation. (Reference is made to Exhibit 3.2 to the Form $10-\mathrm{Q}$ for the quarterly period ended June 30, 1996, filed with the Commission in August, 1996, which is incorporated herein by reference.)

## Document

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THIS SCHEDULE CONTAINS SUMMARY FINANCIAL INFORMATION EXTRACTED FROM THE BALANCE SHEET AND STATEMENT OF EARNINGS AND IS QUALIFIED IN ITS ENTIRETY BY REFERENCE TO SUCH FINANCIAL STATEMENTS.

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DEC-28-1997
SEP-28-1997
82,316
51,771
609,181
13,740
772,666 0

184,517
78,399
958,709
415, 925
0

958, 709
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40,116
502,668
0
$2,841,781$
2,338,946
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0 97, 068

39, 810
57,258
$0^{0}$
57,258
1.50

